



Service Philosophy

Banta Promotions' primary responsibility is to take care of our clients. Our focus is to develop long-term business relationships by providing world-class service and solid promotional recommendations. We produce superior-quality promotional and specialty products that meet the clients' needs and goals. We openly communicate our accomplishments and learn from our mistakes so that we can continually improve our services and productions processes. Our promotional recommendations and solutions are firmly rooted in sound consulting, marketing and advertising principles. *Banta Promotions is much more than trinkets...*



Project Quality and Accuracy Guaranteed **Rubicon Order Management and Production**

Banta Promotions utilizes a proprietary project development process to monitor every step of a project. The ROMP™ system safeguards our productions process and is a clients' guarantee that the finished project will be produced and invoiced as expected. This system ensures that clients' expectations will be met or exceeded and the clients are satisfied with the service, imprint, and product quality. The ROMP™ icon is a symbol of superior service and quality. Banta Promotions is the only specialty products organization in Colorado that has implemented and is authorized to utilize the ROMP™ Process. Quality Assured--Accuracy Guaranteed.



SmartBuy No Surprises

The SmartBuy system consists of several elements that control production costs associated with projects developed by Banta Promotions LLC. The Smart Buy system address the following key elements: 1) Reduce and eliminate manufacturers' set up charges on repeat orders by maintaining accurate art and production records for 24 months. 2) Waive set up charges and provide "replacement" production art for products when the manufacturer discontinues a legacy product or when a supplier is changed due to business conditions. 3) Coordinate a client's product needs with manufacturers' specials to leverage cost savings. 4) Shipping charges are passed along without secondary markups. 5) All clients will be provided written estimates that identify and disclose all costs associated with a project - No surprises.

Project Guarantee

Banta Promotions LLC guarantees that custom projects developed under the guidelines of the ROMP™ system will meet or exceed project specifications listed on the project estimate, feature a high-quality imprint and will be produced on budget, and delivered in a timely manner. All products and imprints are guaranteed against defects in materials and workmanship for 60 days. At our option and after consultation with the client, products found to be defective will be adjusted, replaced, credited or refunded.

